

Commonly asked diamond blade questions

Q. These are very good diamond blade prices. Do you charge extra for freight ?

A. Yes, we charge freight at cost.

Q. How long will it take to receive my order?

A. Diamond blades are usually shipped the same day as the order is received. Shipping takes one working day. Punctual delivery is important to us and to our customers.

Q. What if I need the blade tomorrow?

A. It is standard practise for us to ship ex stock blades the same day as we receive the order. We cannot guarantee next day service, but we are committed to meeting your needs and will do all we can to deliver the product when you need it. We use New Zealand Couriers for reliability, tracing effectiveness and historical quality of service.

Q. How does Diamond blademan ensure first rate quality and safety ?

A. Safety and quality go hand-in-hand. Diamond Blademan is well known for attention to detail and prides itself in it's proactive stance in safety matters. We test our blades in the field to ensure efficiency.

1. Most of our blades are laser welded, which has been proven the most dependable method of bonding the cutting segment to the steel core, it is particularly important for hand saws like Stihl, Partner etc.
2. Every segment on every diamond blade is joint strength tested ensuring extra safety for the operator.
3. Each diamond blade is tensioned for the correct RPM's of the

saw for which it is designed. This increases blade life and safety.

4. Following machine tensioning each blade is individually checked by the quality inspection department.

5. Each diamond blade is presharpenered at the factory ensuring better cutting right from the start. Blades are “rotation arrow” marked.

6. Each diamond blade is packaged with complete instructions for use, blade warranty and safety information.

7. Professional specification blades are field developed for higher performance and lower costs, using the latest synthetic diamond and diamond matrix technology. Our product is supported by major research facilities and 25 years industry experience.

Q. Does Diamond Blademan offer diamond sawing safety training?

A. At Diamond Blademan we promote the correct use of our diamond blades to maximise profit for the customer. We offer 30 minute, product knowledge training seminars at no charge. The “Diamond blademan” will come to your business and will conduct short, instructive seminars, on safety and the proper use of our products. For information call 09 4867080.

Q. How do I pay for my order?

A. Most of our customers choose to use Eft Pos, Visa or MasterCard. Other payment arrangements can be made. Please request our credit account application form. Our fax number is 09 4867081

Q. Is there a quantity purchase discount?

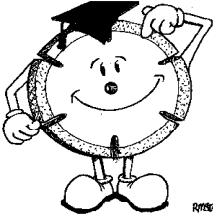
A. Yes, special pricing is available for bulk quantities. Please consult with us.

Q. Can I receive a visit from Diamond Blademan?

A. Yes, Diamond Blademan services clients the length and breadth of New Zealand and will meet with you, or your purchasing department, by appointment.

Q. How can we be sure that Diamond Blademan diamond blades are competitive.

A. We would be delighted to refer you to users of the type of tools you are interested in. Just ask.



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